

KEY PERFORMANCE INDICATORS

Return on Investment

Supportive Employment Saves Money

945% ROI

Member contributions, exploratory visit totals & \$7,800 per employee turnover cost (SHRM calculation)

Distinct Employees Served



46

Plus their families



Company Members

3 3,131

Three employer members with 3,131 employees

Delivered Case Needs

Supportive Employment Changes Lives



72

A request can have multiple needs (services)

Top Ten Service Needs



15 Housing



7 Legal Assistance



10 Agency Navigation



6 Child Care



7 Financial



6 Transportation



5 Coaching



3 Education



3 Health/Dental/Insurance



3 Utilities

Onsite Success Coach



Lisa Valentine, Success Coach
lvalentine@rossccac.com

Employee Utilization

Supportive Employment Transforms Companies

41.2%





2023 ANNUAL REPORT

Southern Ohio ERN®

Ross County, OH

Emily Merritt
Community Services Director
Ross County Community Action
emerritt@rossccac.com
740-702-7222

EMPLOYER MEMBERS

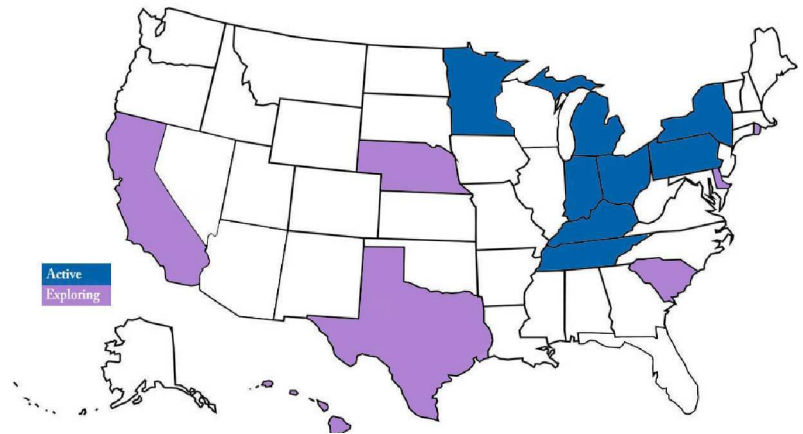


STRATEGIC PARTNERS



THE ERN USA NETWORK

- Collaborative Development Process
- Employer Led Model
- Shared Onsite Success Coach
- Resources Skill Building
- Outreach Tools
- Data and Process Driven CMS
- Peer Learning Events
- 125%-900+% ROI



May 2024 States & Counties

8 Ohio ERNs: Allen, Ashland, Auglaize, Butler, Crawford, Cuyahoga, Defiance, Erie, Fulton, Hamilton, Hancock, Hardin, Henry, Huron, Lorain, Lucas, Marion, Mercer, Montgomery, Morrow, Ottawa, Paulding, Putnam, Richland, Ross, Sandusky, Seneca, Shelby, Van Wert, Williams, Wood, Wyandot

6 Michigan ERNs: Calhoun, Kalamazoo, Kent, Muskegon, Oceana, Ottawa, St Joseph

5 Kentucky ERNs: Anderson, Hardin, Lee, Montgomery, Morgan and Wolfe

2 New York ERNs: Albany, Columbia, Fulton, Montgomery, Ontario, Rensselaer, Saratoga, Schenectady

1 Tennessee ERN: Shelby

1 Minnesota ERN: Southwest region

1 Indiana ERN: Johnson

1 Pennsylvania ERN: Lancaster

Exploring or Under Development: CA, DE, HI, IN, KY, MA, MI, NY, OH, PA, SC, TX