

2022 ANNUAL REPORT



Shared Success ERN[®]

Toledo, Ohio



KEY PERFORMANCE INDICATORS

Return on Investment

Supportive Employment Saves Money

901% ROI

Based on retention; turnover costs = \$4,129 per employee
2016 Society for Human Resource Management Survey

Distinct Employees Served



257

Plus their families



Total Employee Requests

525

Includes return users; multiple interactions on a service in the same month excluded

Total Services

Supportive Employment Changes Lives

1,178

A request can have multiple needs (services)

Top Ten Service Needs

248 Gov't Agency Navigation	110 Coaching	47 Health/Insurance
130 Homeless Prevention	78 Community Food	37 Transportation
120 Utilities	66 Housing	36 Counseling Requests
		33 Financial Literacy

Community ROI

Community Resources Leveraged

Community Food Resources = \$9,360



Employee Utilization

Supportive Employment Transforms Companies

18.8%



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Shared Success ERN®

Traci Jaksetic, ERN Interim Director
Vice President, Lutheran Social
Services of Northwestern Ohio
tjaksetic@lssnwo.org
419-243-9178

Toledo, Ohio

EMPLOYER MEMBERS



STRATEGIC PARTNERS



THE ERN USA NETWORK



Collaborative Development Process



Employer Led Model



Shared Success Coach



Resources



Skill Building



Outreach Tools



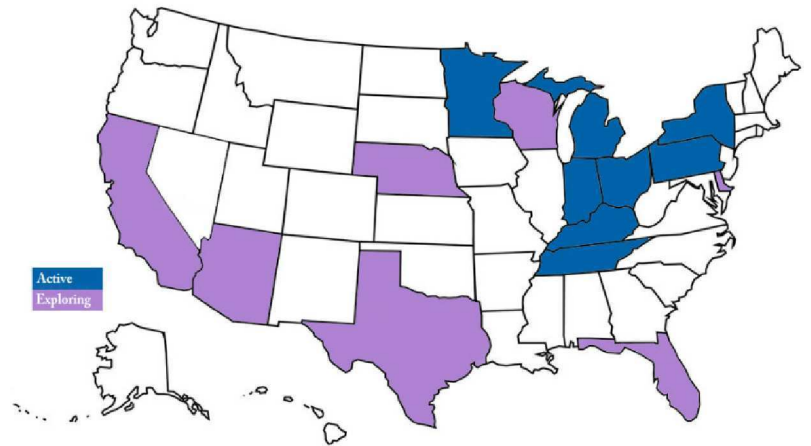
Data and Process Driven CMS



Peer Learning Events



500+% ROI



States & Counties

8 Michigan ERNs: Branch, Calhoun, Kalamazoo, Kent, Muskegon, Oceana, Ottawa, Saginaw, St Joseph

8 Ohio ERNs: Ashland, Cuyahoga, Jackson, Lucas, Marion, Mahoning, Montgomery, Richmond, Ross, Vinton

4 New York ERNs: Albany, Columbia, Fulton, Montgomery, Rochester, Rensselaer, Schenectady

5 Kentucky ERNs: Breathitt, Fayette, Hardin, Jackson, Laurel, Lee, Madison, Montgomery, Morgan, Pulaski, Rowan, Scott, Wayne, Wolfe

1 Tennessee: Shelby

1 Indiana ERN: Johnson

1 Minnesota ERN: Southwest

1 Pennsylvania ERN: Lancaster

Under Development: CA, DE, IN, KY, OH, PA, MN, NE, NY